

Policy Name: Federal Financial Aid Programs Administration
Policy Number: ADM 4.01
Title of Policy Owner: Dean of Finance
Approved by: Policy Committee/Administrative Cabinet
Effective Date: 8/15/2021
Version: 1.0
Policy Status: Approved

I. Policy

It is the policy of Southside College of Health Sciences (SCHS), which provides higher education in health sciences related programs, to administer federal financial aid programs in accordance with the requirements of Title IV - Higher Education Act of 1965, as amended (Title IV Regulations).

II. Purpose

The purpose of this policy is to establish roles and responsibilities, internal controls, procedures and deadlines for the participation in Title IV Financial Aid programs. Continued access to Title IV Financial Aid funds is a vital resource for SCHS students as a means to finance their education. SCHS is committed to ensuring compliance with Title IV Regulations so that access to Title IV programs is not jeopardized.

III. Scope

This is an institutional policy that applies to SCHS and its students.

IV. Definitions

Administrative Capability – is how SCHS provides reassurance to the Department of Education (ED) that it is capable of administering Title IV Financial Aid funds with regards to requirements listed in 34 CFR § 668.16, as amended.

Business Office – refers to SCHS Director of Business Operations and Bursar, who are responsible for the timely and accurate maintenance of Student Accounts, fiscal reporting requirements and reconciliation of Title IV Financial Aid funds.

Central Processing System (CPS) – is the Department of Education’s application data processing center. CPS uses student information from the FAFSA processors to

calculate the student's official EFC. CPS returns the student's eligibility information to the student via the SAR and to the institution (SCHS) via the ISIR.

Cost of Attendance (COA) – is the anticipated cost that a student may incur during an academic year to attend college. COA typically includes costs for Tuition and Fees, room and board, books, supplies, travel and personal costs. COA does not reflect the actual charges that a student will incur. COA is published annually on the SCHS website.

Federal Pell Grant – is a Federal grant offered to undergraduate students who have not received a bachelor's degree or first professional degree and demonstrate the greatest financial need. Federal Pell Grant is authorized by Title IV of the Higher Education Act of 1965, as amended.

Financial Aid – any source of financial funding to defer a student's Cost of Attendance (COA). Examples of Financial Aid may include, but are not limited to, Title IV Funds (Federal Pell Grant, Federal Direct Loans (Subsidized, Unsubsidized and Parent PLUS), Scholarships, Third Party Payors, etc.

Financial Aid Office – collectively refers to SCHS Director of Financial Aid, Financial Aid Specialist and others, who are responsible for the timely and accurate awarding, scheduling and reconciliation of Financial Aid.

Financial Refund – denotes that some form of payment has taken place between the student (or related party initiated by or on the behalf of the student) and SCHS for which a subsequent event occurs that results in the payment being returned to the student (or related party), as further defined in ADM 5.01 Financial Refund policy.

Institutional Eligibility – refers to the establishment and maintenance of eligibility of an institution (SCHS) to be permitted to administer Title IV Programs as established in 34 CFR § 668.16, as amended.

Institutional Student Information Record (ISIR) – is a summary of information from the student's FAFSA submitted to SCHS. ISIRs and SARs contain the same information in different formats.

Professional Judgement – is a provision of law under Title IV – Higher Education Act of 1965, as amended, that allows Financial Aid administrators to make individual adjustments or overrides of a student's Dependency Status (from Dependent to Independent), to adjust the components of a student's COA and to adjust the data

elements used to calculate the student's EFC. Instances of Professional Judgement are rare and additional documentation is required.

Semester – the standard measurement used to group weeks of instructional time in the academic year. Semester is generally referred to as period of enrollment and includes fall, spring and summer. For purposes of Title IV, Semester is also the term denoting a Payment Period.

Student Accounts – collectively refers to a student specific record of all pending, scheduled or posted financial transactions over the duration of program enrollment. Student Accounts is generally referred to as transactions contained within the Registration Bill (generally pending or anticipated transactions) and Student Ledger Card (posted transactions).

Title IV Credit Balance – is a negative (credit) balance that occurs when there is an excess of Title IV Funds when applied to Tuition and Fees charges assessed to the Student Account within a Semester.

Title IV Financial Aid – generally, as it pertains to SCHS, includes, but is not limited to Federal Pell Grant and Federal Direct Loans (Subsidized, Unsubsidized and Parent PLUS), which represent the Title IV programs that SCHS administers.

Title IV Regulations – requirements imposed under Title IV of the Higher Education Act of 1965, as amended that institutions must comply with in order to participate in Title IV programs.

Verification – is the process by which an applicant's FAFSA information is selected by CPS or SCHS to be verified as accurate (true and complete within certain parameters) or inaccurate, as further defined by ADM 4.03 Federal Financial Aid Verification and Conflicting Data policy.

V. Policy Details

A. Designation of a Responsible Party

The Dean of Finance is responsible for monitoring compliance with the requirements of this policy and applicable Title IV Regulations.

B. Institutional Eligibility

SCHS is a postsecondary educational institution that is approved to participate in student financial assistance programs authorized by Title IV of the Higher Education Act of 1965, as amended. As such, SCHS must maintain Institutional Eligibility and demonstrate Administrative Capability in order to maintain access to and participate in Title IV Programs. Further, SCHS understands and agrees to comply with all Title IV (and other) Regulations including, but not limited to, general provisions and regulations as set forth in 34 CFR Part 600, Parts 668-690.

SCHS entered into a Program Participation Agreement (PPA) with the United States Secretary of Education to administer Title IV programs offered by the U.S. Department of Education (ED) and is subject to the terms and conditions set forth in that agreement. The PPA applies to all locations and programs that are indicated on the most current Eligibility and Certification Approval Report (ECAR) issued by the ED. The Dean of Finance is responsible for updating, maintaining and retaining ED agreements and reports. SCHS utilizes the Electronic Application for Approval to Participate (E-APP) system to update such documentation filed with the ED and retains documentation in accordance with Title IV Regulations and ADM 1.04 Records Management policy.

C. Administrative Capability

SCHS is required to exhibit and maintain Administrative Capability with respect to Title IV programs. These provisions include, but are not limited to, maintaining an adequate number of qualified persons to administer Title IV Financial Aid, demonstrating adequate checks and balances, establishing publishing and applying reasonable standards with respect to Satisfactory Academic Progress (SAP), resolving Conflicting Data, preparing and submitting fiscal reports and financial statements and providing Financial Aid counseling for students.

The Finance team is comprised of the Dean of Finance, who oversees the Financial Aid Office and Business Office. As such, the Dean of Finance annually evaluates the number of associates within each office to ensure that adequate staffing is maintained, sufficient training and education opportunities with respect to Title IV Regulations is provided and that associates possess sufficient knowledge in order to ensure compliance with Title IV Regulations related to Administrative Capability. While both the Financial Aid Office and Business Office play an integral part in maintaining compliance with Title IV Regulations, there is separation of duties with respect to each office, as well as internal controls in existence to further ensure that proper checks and balances exist.

In accordance with Title IV Regulations, students must maintain Satisfactory Academic Progress (SAP) in order to maintain access to Title IV Financial Aid. SAP, as it relates to Title IV Financial Aid eligibility, is discussed in detail and further outlined in ADM 2.06 Satisfactory Academic Progress policy. As an administrator of Title IV Financial Aid programs, the SCHS Financial Aid Office is required to identify and resolve any discrepancies in information, also referred to as Conflicting Data, that it receives from various sources with respect to a student's application for and/or eligibility to receive Title IV Financial Aid. In addition, CPS and/or the Financial Aid Office may require that a process called Verification be completed prior to awarding Title IV Financial Aid. Further, the Financial Aid Office is required to clear any C-Codes as indicated on the Institutional Student Information Record (ISIR) for items such as citizenship, prior student loan default, unusual enrollment history (UEH), etc. in accordance with Title IV Regulations prior to awarding Title IV Financial Aid. The ADM 4.03 Federal Financial Aid Verification and Conflicting Data policy further outlines such circumstances.

The Business Office is responsible for the accurate and timely maintenance of fiscal and cash management records. Fiscal responsibility activities include, but are not limited to, maintaining all elements that comprise Student Accounts as further defined in ADM 4.04 Student Accounts policy, processing Financial Refunds in accordance with ADM 5.01 Financial Refunds policy, submitting annual financial statements and compliance audits via the ED's eZ-Audit system, maintaining appropriate documentation with regards to the receipt and expenditures of Title IV Financial Aid funds, reconciling Title IV Financial Aid funds, etc. The Business Office retains records as further described in ADM 1.04 Records Management policy.

VI. Attachments

None

VII. Related Policies

ADM 1.04 Records Management
ADM 2.06 Satisfactory Academic Progress
ADM 3.01 Family Education Rights & Privacy Act (FERPA)
ADM 4.02 Federal Financial Aid Programs
ADM 4.03 Federal Financial Aid Verification & Conflicting Data
ADM 4.04 Student Accounts
ADM 4.06 Book Advance
ADM 4.08 SCHS Scholarships
ADM 5.01 Financial Refund

ADM 10.01 Communications

VIII. Disclaimers

Nothing in this policy creates a contractual relationship between Southside College of Health Science (SCHS) and any party. SCHS, in its sole discretions, reserves the right to amend, terminate or discontinue this policy at any time, with or without advance notice.

IX. Version Control

Version	Date	Description	Prepared by
1.0	05/20/2021	Original Draft	Dean of Finance